

Appendix 1

Wheelchair-accessible taxis and private hire vehicles.

Lancaster City Council is responsible for licensing taxis and private hire vehicles which operate within the borough. We ensure that a proportion of these vehicles are constructed and equipped to carry passengers in wheelchairs.

This document contains details for licensed taxis, private hire vehicles and private hire operators who are able to provide licensed wheelchair accessible vehicles for pre booked journeys.

We will update this list periodically with any revisions.

Please note that inclusion on this list does not imply any recommendation nor endorsement by the council, nor can individuals and companies included be compelled to accept every booking offered to them.

What is the difference between taxis/private hire vehicles?

Licensed hackney carriages (HC) can wait on ranks, be flagged down in the street if not already hired or be pre-booked. All hackney carriages are fitted with a meter which calculates the fare for the journey. Hackney Carriages have a roof sign.

Drivers cannot charge extra for carrying a passenger in a wheelchair.

Licensed private hire vehicles (PHV) must be pre-booked through a licensed operator. Fares for private hire vehicles can be agreed when the journey is booked.

All vehicles licensed by Lancaster City Council have a licence plate on the rear of the vehicle with an expiry date, HC or PHV number and the Lancaster City Council logo. Private hire vehicles also have a front plate stating the PHV number.

All licensed vehicles have door signs on the front driver and passenger doors.

Hackney Carriages have blue door signs. Private hire vehicles have yellow door signs.

Hackney Carriages have a top sign that is illuminated when they are available for hire.

Drivers will wear an official ID badge issued by this authority and a copy of the Rules and Regulations must be carried in all licensed vehicles.

Vehicles are inspected and tested by the council vehicle maintenance unit.

Drivers are re-licensed every 3 years and checks are made of their driving entitlement, criminal convictions, and medical suitability. A medical is provided to state the driver meets group 2 DVLA standards by a qualified medical practitioner.

Wheelchair accessible taxis.

The following proprietors of the licensed wheelchair accessible hackney carriages (ordered by licence number) have given permission to include their contact details below to arrange a pre-booked journey.

HV314	Shaun Wilson	MK66 RXG – Ford Tourneo	07930746569
HV333	Denise Livesey	SH58 WJX – Peugeot Partner	07884 172 889 or 01524 848848
HV334	Calvert Davies	SF11 MYB – Peugeot Partner	01524 848848
HV338	Mark Shannon	YN12 GXF – Citroen Berlingo	01524 848848
HV340	John Traynor	NK60 DYD – Volkswagen Caddy	07836 716 578
HV387	Dean Hines	DH02 CAB –TX11 London Cab	07761 433 465 or 01524 424424
HV391	Warren Drake	PO13 BAA – Renault Trafic	07538 463 656
HV392	Wayne Taylor	DU65 MRV – Vauxhall Vivaro	01524 848848
HV393	Jackie Dixon	SF10 HPK – Peugeot Partner Tepee	01524 424424
HV394	Andrew Smith	MF55 WDS – Volkswagen Shuttle	07397 141 517
HV395	Vincenzo Melici	SD58 PFU – Peugeot Partner Combi	07827 633 464
HV900	Zeeshan Akmal	SF60 BJJ – Peugeot Partner	01524 32090
HV901	David Cannon	SF10 HDL – Peugeot Partner Tepee	07539 837 847 or 01524 848848
HV902	Raymond Croft	PN08 XXJ – Volkswagen Transporter	01524 848848
HV903	Matthew Hodgson	YK12 VZA – Volkswagen Caddy	01524 424424
HV905	Walter Scott	SF60 HNX - Peugeot Partner	07516 613 044 or 01524 32090

Private Hire Vehicles (Must be pre-booked)

PV534	Jamie Diamond	GX05 EJD - Peugeot Expert	01524 32090
PV602	Kevin Ellershaw	WA09 KXO - Peugeot Boxer	01524 32090
PV567	Stephen James	YN61 CYU - Volkswagen Caddy	07443 399 457

Private Hire Operators

The following licensed private hire operators (listed in alphabetical order) have wheelchair accessible vehicles in their fleet available for pre-booked journeys only.

32090	Church Street Lancaster	01524 32090
848848	Peddar Street Morecambe	01524 848848
Coastal Taxis	Queen Street Morecambe	01524 424424
Stephen James	Lancaster	07443 399 457

Customer feedback

The Council is aware that some members of the public have been frustrated when trying to book a suitable wheel chair accessible Taxi. As the licensing authority for Hackney carriages and private hire vehicles, we work closely with the trade and wish to help minimise inequality, and help ensure the best possible service is provided to all. However, we also recognise that taxi operators and drivers are independent businesses and therefore are not controlled by the Council.

We would welcome your feedback if you wish to share your experiences, good or bad, when using local taxi services.

If you would like to contact us, you can do so by contacting the licensing department by the means below

Email - licensing@lancaster.gov.uk

In writing to **Licensing Department, Lancaster City Council Town Hall, Dalton Square, Lancaster LA1 1PJ**

Tel: 01524 582033